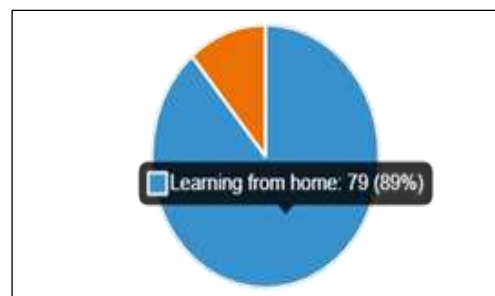


## REMOTE LEARNING SURVEY FEEDBACK January 2021

### 1. My child/ children are currently:

Learning from home	79
Learning in school	10
Not engaging currently	0



### 2. My child/ children are in the following years:

Nursery	6
Reception	19
Year 1	12
Year 2	9
Year 3	21
Year 4	20
Year 5	12
Year 6	31

**4. I have the following number of devices at home-** 2.57 average number (87 responses)

**5. How many hours is each child able to work at home currently?** 3.65 hours average (87 responses)

**6. How good do you feel the home learning offer at the school is currently?** (84 responses)

4.07 out of 5 average rating

**7. Is there enough work being set at the moment?** (82 responses)

4.62 out of 5 average rating

**8. Do you feel staff are managing the difficult balance between providing work for children at home, whilst teaching children in school?**

**83 responses – yes**

**5 responses- No**

## REMOTE LEARNING SURVEY FEEDBACK January 2021

English (United Kingdom)	Live lessons more	
anonymous	English (United Kingdom)	More interaction would be good, they miss their teachers and friends
anonymous	English (United Kingdom)	Live lessons/introductions to lessons would be beneficial
anonymous	English (United Kingdom)	Irrelevant of the amount of work is given online children at this age need supervision in their learning and I work full time in a high pressured job managing 5 people. The school need to support children learning from home since they never been taught how to study independently.
anonymous	English (United Kingdom)	
anonymous	English (United Kingdom)	No face contact with teachers or other students. Hard to motivate children without any direct contact. It is not easy for a child to ask for help online to those not tech savvy.
anonymous	English (United Kingdom)	Not had nothing since lock down

**10. Are your children receiving feedback in the work they are submitting?** (85 responses)

4.48 out of 5 average rating

**11. Free Text Comments- Do you have any comments you'd like to add?** (58 responses)

1 Thank you to Mr Kennard and Mrs Laffey (and all other staff) for all of their hard work and support. Mr Kennard's comments on Seesaw have made us laugh and kept us smiling. The Oak academy stuff is really good as xxx can get on with tasks independently meaning I can get on with mine. He is really enjoying the work set at the moment and it is very accessible, but I worry that he may get a bit bored of Oak Academy in 6+ weeks. I think that the higher expectations in this lockdown are better for us as it means we have had to get into a routine and xxx is busy for more of the day so I don't have to try to entertain him whilst working. So far so good! :)

## **REMOTE LEARNING SURVEY FEEDBACK     January 2021**

2 I think what the teachers in year 5 are doing for us is wonderful and I really appreciate it. It would be nice though to maybe have one live lesson if at all possible?

3 More feedback from teachers, live lessons for important subjects, teacher check ins with kids and finding out how the kids are feeling/getting on with the work

4 I think the teachers have provided a great variety of work, are quick to give feedback and answer any Q's. We also really appreciated the quick phone calls as well. They're doing a great job!

5 One interactive session each week, even if in smaller groups to talk through an activity. I'm finding it hard balancing working and teaching them!

6 Great support from teachers, we have xxx who would normally be in school but working from home this week because of yr 4 isolation. I think it's great the teachers phone parents too!

7 I would like to thank you and the staff for how well home learning has been handled. It's not easy for working parents but I feel I have received the right support from Mrs Green and Mrs Stewart

8 The lessons set for year 4 are brilliant this time round. Lily appears to engage a lot better with them.

9 Teachers are very quick to respond and give feedback. The online English and Maths videos are very good. However, if this situation was ongoing, I would want the children to have less screen time. Whilst printed materials have a cost and environmental impact, this is less important to me than my children getting less time in front of a screen.

10 Thank you for everything you are doing for xxx. The only reason I haven't given five stars for Q6 is because there have been a couple of mistakes on the presentations, especially with the maths. Also for Q10, some work hasn't been acknowledged, ie. not even a 'like' and has just been approved, xxx has felt disheartened by this. Thank you again, we really appreciate all the hard work everyone is doing.

11 Loving Oak Academy, especially the start/exit quiz. Amount of daily work manageable without making child(or me!) feel like it's getting on top of you. Less work but learning much more. Definitely quality over quantity. Thank you.

12 Year 4 staff are doing a fantastic job. Evie is currently attending school and learning at home. The communication between school and home has been excellent. Well done everyone for continuing to put the children first despite these tricky circumstances

13 Balancing work and home learning is very difficult and our worry is we won't do all well or we are doing things that aren't as important as others. We will continue to try our best but cannot guarantee that all activities are completed every day.

14 Would be nice to have occasional online lesson.

15 Only that I'm so grateful for the constant levels of support from both teachers and admin staff in these strange times. Thank you for all you do.

## **REMOTE LEARNING SURVEY FEEDBACK      January 2021**

16 Very quick responses from teachers and well set work

17 Really pleased with the work load and the variety. Holly is really engaging in it compared to last lock down

18 We would really like to have xxx follow the school timetable and be live in the class lessons like lots of other schools are doing. I understand this might not be possible for all lessons but maybe prioritising English and Maths where he can get taught by his class teacher whilst she teaches the students in school. This can easily be done through the use of Microsoft teams and xxx would love to see his teacher again. Apart from that suggestion I'm very happy with the school and its procedures and feel that the staff are doing an incredible job in very strange and scary circumstances. Thank you

19 Thank you for all your hard work

20 I think that the staff are handling home and school working fantastically in the current circumstances

21 A suggestion would be to offer a short virtual learning session each day to keep the visual links between the class teachers and students. Perhaps those teachers who are working at home during the week can virtually present a lesson over MS Teams? Also, for those of us that are full time work and teaching two children, the lesson amounts can be quite heavy. We are finding that the children are having to work until 5pm on most days to complete the assignments.

22 I will probably need to employ a private tutor because I am concerned about my child's learning. She was already behind after the first lock down and had little time to catch up. It is deeply concerning that so little thought and support is given to children and to their development. I cannot see how a few links and videos posted online can replace face to face supervised and guided learning.

23 Don't have access at the moment but I would like to know everything that xxx is doing learning etc Thankyou

24 The teachers are doing a wonderful job. A summary of where xxx was at with her learning at school would have been helpful in order to find her baseline and help us to help her learn. Some printable resources may be helpful as we try to limit screen time as it affects xxx concentration. I would be happy to create or find these myself with guidance.

25 The amount of work that was set in the first week and a half was too much and we struggled to keep up but the past few days the length of time needed for each task has been much better and we are happy with this amount. Please can we keep the workload at this level to ensure that she still has time for fun and exercise. Thank you and take care.

26 Although xxx is coming to school 4 days on our day off together we don't do the set work. He seems to be enjoying school and telling me lots about the great fire of London.

27 xxx does struggle with motivation for independent learning & has to be pressed to do subjects she doesn't enjoy, otherwise she would choose to do maths all day, but is improving with encouragement.

28 I think that the home learning is very clearly set out and easy to access via the Seesaw app. All the links to other websites etc work very well. The change to showing the weekly

## **REMOTE LEARNING SURVEY FEEDBACK     January 2021**

timetable and then uploading new activities each day is very welcome and less overwhelming. Topics are well linked and easy to enlarge on at home as necessary. Our children are very lucky that they have access to Key Worker places 3 days a week and so are able to see their teachers in the flesh, others may welcome video lessons/ stories/ messages from their teachers as a form of touching base. Feedback to lessons is very encouraging and super-fast! Perhaps could have some growth points or extra challenges for children who are hungry for more? With the Oak Academy lessons there is a lot of time spent on screens, perhaps more analogue activities which are neither screen based nor writing might be welcome? Things that make the most of being at home and having all sorts of real resources available.

29 A good range of work and the video lessons are really good. Regular and encouraging feedback from teachers. Nice to have a phone call to see how my child was getting on and if there were any problems. Much prefer this way of learning to the countless live lessons my other child is working through!

30 Thank you All Especially Mrs Kynaston (Reception) & Mrs Sheppard (Reception) for their Excellent Support & Caring Passion, they Provide on a daily basis.

31 He is currently home schooling one day a week.

32 I think your all doing a fantastic job in very difficult circumstances

33 We just want to say thank you teachers for the continued support in this difficult time. Your help and guidance is much appreciated.

34 xxx is really good at sitting and getting on with it. xxx I struggle to get to take part but once she does it's hard to keep her going but she tries. Think the teachers are doing brilliantly considering everything.

35 xxx is very self-motivated to learn and is undertaking all learning with little input from a parent due to parental work commitments. She does find online learning a little monotonous at times so whether occasional live lessons may help and also see her peers if not engage with them.

36 I realise classes have 'PE' on certain days and activities have been set for this but being at home all day children aren't moving much at all. I always try to encourage a walk or a workout to get the kids moving but they're not always motivated. If 5-10 minutes of exercise was set through their school I know xxx would be more inclined to participate.

37 The teachers are doing everything they can in this current situation. Well done!!

38 We've been struggling with being able to do the work due to our work commitments and the kids' lack of enthusiasm. Contacted their respective teachers and their response was wonderful. I'm sad that they can't engage via Zoom/etc but understand why this isn't possible.

39 Massive Thankyou to All Reception Teachers who I can see are Completely Passionate about what they are doing and provide a prompt response to Tasks returned. Another Massive shout out to Mrs Kynaston, Mrs Sheppard & Mrs Thompson! Thank you all!!! xxx sends his hugs & smiles! Keep Safe Xx

## **REMOTE LEARNING SURVEY FEEDBACK     January 2021**

40 Just for the record some parents working night shift, which the reason why sometimes they can't be with their children during the day. Apologize for doing it late sometimes. Thank you

41 Limited response choices will skew the picture created by the data from this survey.

42 I don't expect full day online lessons, but some contact with the children would be good for their social interaction and learning. I'm working two finance related jobs and home schooling whilst Dad is out working. Hence my reason for 3 days at school when they can.

43 xxx in Year 6 at home would benefit from more challenging work and weekly projects, so 2/5 for amount of work set. xxx in year 3 is finding not having partners her own age to discuss tasks with challenging, work set 4/5. Difficult to timetable which one is on the laptop. They do have their own amazon ipads but unable to access the links on seesaw through this. Extremely challenging working from home being able to offer the support and guidance to the children whilst working. Don't want them to be at a disadvantage. Would have liked at least one live lesson from a teacher, maybe the one working from home. Pleased to have had a call from year 3. Year 3 have responded to emails. Year 6 are giving good feedback on seesaw. Would value a teacher calling at least once a week or even daily if school internet is unable to support live lessons to check in that the children have learnt from the work and or to explain what is expected for the day.

44 Thankyou to the teachers...very difficult time for everyone, but they are staying positive and this helps the children massively.

45 It would be helpful to have the work set at the start of the week. As we are both working full time but only I'm working at home, it's very difficult trying to plan each day when I have no idea what work is going to be set and how much assistance both boys need. I think both boys would benefit from either an online lesson or just a video check in with their class.

46 My son has come on very well since attending

47 My daughter is learning letters spelling and reading on her tablet

48 I know it's really challenging to offer this, but one session a week to meet with teacher just to connect would be really valuable or even a story read by class teacher. I really like current format, but I know they would love this as they have loved the videos from Mrs Brown! Thank you to all for their amazing hard work at this time!

49 Questions 6,7 &10 above will not let me answer online but I would give each answer 5 stars. The staff are amazingly positive, helpful and proactive.

50 Regarding help and feedback I cannot fault Mr Edwards and Mrs Hughes, they are doing a wonderful job in difficult circumstances

51 think the school and staff are doing a fantastic job. This time around there is real clarity on what each child is set each day, and we are finding we get clear feedback and that the staff are regularly in touch with us. The only addition that I would suggest is perhaps the opportunity for the children at home to see their teacher face to face, and perhaps even to see their classmates too - it's quite lonely for them at home and they do miss everyone. Perhaps a weekly or fortnightly class assembly or a story read live by their teacher or



## **REMOTE LEARNING SURVEY FEEDBACK     January 2021**

something? A big thank you to everyone at the school though - your hard work and support is very much appreciated.

52 Sometimes I feel it's too much work but xxx will get what he can done

53 In general I am really happy with the learning and support that my children are getting however sometimes we struggle to complete all the work in time. Particularly for my year 3 and year 6 child

54 Q5 bothers me as my children are 'able' to work 5 hours from home as they have desks and laptops etc. But are they actually 'able' the work 5 hours at home, no. They are most definitely not. They cannot engage for that long and they are both very different in their approach to learning and their physical feelings about the whole situation. Q7 bothers me as

there is not a 'Too Much' option. One of them is being set the right amount of work and can handle the work being dished out. The other is struggling with the level of work being set and expected of her, and also some of the topics are troubling her. Hence we have been engaging in topics she finds interesting and can get on board with.

55 xxx is doing really well and does his school work every morning after breakfast, I feel like he has a perfect amount of work set each day that isn't overbearing for him and manageable

56 Zoom would be good so they could see their own teachers teaching them sometimes. A zoom registration or check in once a week or so might also be good. They both are working well but they do feel very detached from their teachers and friends. Phone call or FaceTime check in a with once a week or so might also be good for a sense of feeling connected too. Thank you though for everything that is being done so far. Seesaw is a great platform.

57 If time (which might not be possible) pointers on improving their work would be appreciated, but the encouraging comments are also really helpful thank you.

58 In relation to Q.5 this is different for our children. Each child needs supervision to do the work. xxx is on a learning plan so probably gets more assistance and time spent with him than xxx. It is nice receiving comments from the teachers but it is unclear if what we are doing is sufficient or not. I would welcome more structured responses especially if there are areas we should be concentrating on more. Also the work is set over many different areas i.e. Seesaw, YouTube, different websites for reading/maths, etc and parents pages of the school web site. As a parent juggling teaching two children and working full time at home being able to remember everything they need to do is difficult. Also frustrating that some parents don't work full time (Mon-Fri) as Key Workers but still their children go in all week. Our boys love their teachers and frequently tell us how much they like them and always are happy to go into class. Keep up the good work, it's a fantastic school.

### **Feedback from school**

We have taken on board all of the comments above and made the decision to publish all of them as there are many valid points made. As with anything in a large school, we're not going to please everyone all the time and families are in a wide variety of different

## REMOTE LEARNING SURVEY FEEDBACK **January 2021**

circumstances at the moment, but we have tried to pull out the common themes of concern from you to provide a general response about how we will continue to improve our offer.

You said...	Our response...
Some children in some year groups are not receiving weekly phone calls from teachers or support staff	Staff have been reminded of the expectation to ensure that we communicate with families each week.
Sometimes there is too much work	We know that we have high expectations and we've set a lot of work each week. All we ask is that you do your best. Please do not let school work put additional pressure on you when you are also trying to work from home, earn a living and keep your children safe. Everyone's circumstances are very different and we appreciate that. Please let your child's teacher know if you are struggling.
A number of parents want some face to face interaction between teacher and students	We are developing our face to face interaction further by using a range of approaches across school such as recording introductions to a lesson to add to Seesaw, reading a story or doing an activity such as a quiz either live or recorded once a week as a minimum expectation.
You appreciate all the hard work that teachers are doing in challenging circumstances	Thank you so much for the positive comments received. This has really given our teachers a boost. They have been learning on their feet and getting to grips with new technologies and ways of working at lightning speed. Please remember that when teachers are working from home many of them are also home schooling their own children whilst juggling their own work so they do know how you feel- it is very hard for us all.

Thank you for taking the time to complete the survey- we appreciate all your comments, words of support and good wishes.

Mrs Brown