



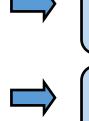
## Who to go to if you have a query

A query or concern can be raised in person, by email or by phone. Contact details can be found on our school website. Please direct queries to the relevant member of staff so that we are able to support you as quickly and effectively as possible. The staff member may be able to address your concerns or may need to arrange a further meeting.

First communication

Teaching and Learning concerns e.g. behaviour, SEN, curriculum, pastoral

Non-teaching and learning concerns e.g. parental communication, payments



Class teacher via phone or year group email

Admin Staff

If you are unsatisfied with the outcome of your query, you can raise your concern with the appropriate member of our Senior Leadership Team via our admin email address. (mark subject FAO)

